

GUESTHOUSE REGULATIONS

Rules for adopting a dog and opening hours

1. The boarding house is open from Monday to Saturday from 8.00 a.m. to 8.00 p.m. On Sundays and holidays I accept from 10.00 a.m. to 3.00 p.m. After all, in exceptional cases we can agree on a convenient time to pick up or leave your pet.
2. Before each time you come to me, it is necessary to determine the time of arrival.
3. I only accept dogs to the Pension that are healthy, in good condition, non-aggressive and do not suffer from separation anxiety. If your pet has a chronic disease, you must notify me on the day of booking.
4. I reserve the right to refuse to accept a dog if it does not meet the conditions described in the paragraph above or without giving a reason.
5. Females with heat cannot always be accepted - this possibility should be established in advance, as in most cases this excludes the presence of other dogs.
6. Each dog accepted for care should have a health book with current vaccinations and deworming no older than 3 months and food for the duration of the stay. In case of lack of food, the Owner shall bear the additional cost of feeding the dog according to the price list.

My and the Owner's Obligations

7. He undertakes to give the best individual care to each dog he takes in, to take care of its health, safety and well-being, and to ensure that it is cared for in the most homely conditions possible.
8. At the Owner's request, the dog may be administered medication, for which there is no additional charge.
9. I undertake to provide the Owner with periodic information about his dog staying in my home.
10. In order to minimize the stress of the dog, undertakes to give him the best care, provide him with individual attention, as much petting as he needs and feed according to the Owner's instructions. There is a possibility that the dogs will be in contact with other animals - unless the Owner expressly does not wish this and purchases an exclusive package (price to be agreed).
11. I am not responsible for unfortunate accidents of the dog during the stay (resulting, for example, in the course of joint play) and for the dog's illness (resulting, for example, from infection by another animal that does not show symptoms of disease), at the same time undertakes to provide the dog

with the necessary assistance if necessary and immediately go with him to the vet, and immediately inform the Owner about this fact.

12. The owner agrees to pay for any veterinary treatment costs for his dog, if necessary. Reimbursement will be made upon presentation by me of the vet's bill, at the time the dog is picked up from the Hotel.
13. The owner agrees to post photos of the dog taken at the Pension on the Pension's website as well as my and the Pension's social media.

Booking and payment policies

14. Pre-booking is done after prior contact and on the basis of an application form filled out by the Owner.
15. A deposit of 20% of the cost of the stay is required to confirm the initial reservation. If the reservation is canceled less than 2 weeks before the dog is scheduled to be brought in, the amount of the deposit paid is retained and is non-refundable, unless the reserving party designates someone to use the space on the reserved date.
16. A day in the boarding house lasts 24 hours, that is, from the time of arrival of the dog to the same time of the next day or the day of pick-up.
17. I accept payment for the stay of the dog on the day of arrival or on the day of collection of the dog - payment in cash or payment on account credited to the day of collection.
18. If you pick up your dog up to 5 hours after the end of the day, I do not charge additional fees. However, after this time, the next hotel day starts accordingly.
19. At the request of the Owner and with my approval (within the availability of the date) the stay of the dog can be extended. Fee for additional days according to the price list.
20. The owner may pick up the dog before the end of the agreed period of stay after prior notification. In this case, the pre-arranged amount for the stay of the dog does not change - the difference in the amount for the shortened stay is not refundable.

21. Failure of the Owner to make full payments for the dog's stay, failure to contact me regarding the extension of the dog's stay, and failure to respond to my calls or failure of the Owner to contact me until 4 days after the scheduled date of the dog's pickup is considered abandonment of the dog and, in accordance with Art. 6(2)(11) of the Law of August 21, 1997 on animal protection (Journal of Laws of 1997 No. 111, item 724, as amended) is a form of animal abuse - In such a case, I have the right to transfer the dog to a shelter or find it a new home.

22. The owner agrees to the processing of his personal data in accordance with the Act of August 29, 1997 on the Protection of Personal Data (Journal of Laws of 1997, No. 133, item 883, as amended) only for the purposes necessary for the performance of activities related to the services he ordered.

23. In matters not covered by these regulations, the provisions of the Civil Code shall apply accordingly.